

# Information Technology

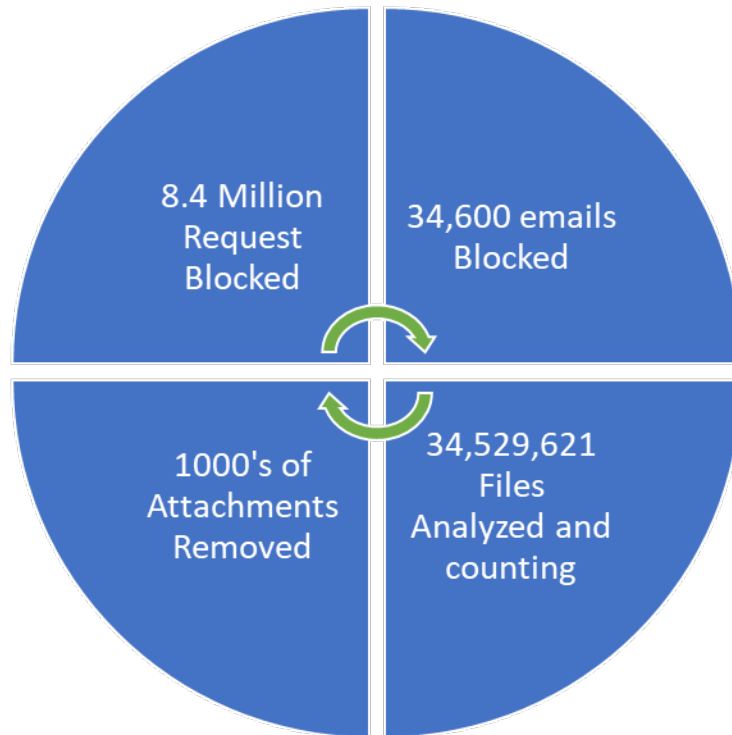
2022/2023 Review

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Chris Gratton, Director of Information Technology

# 2022 Investment in Cyber Security

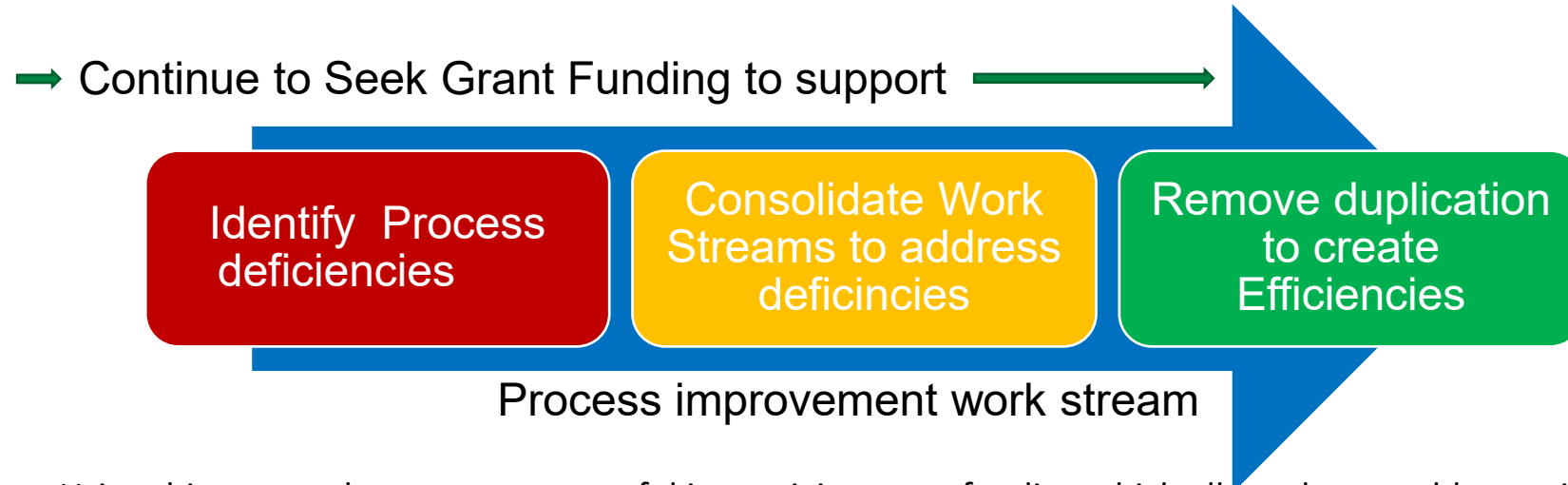
## Results of Technology Investments



## Results of Education program Investments



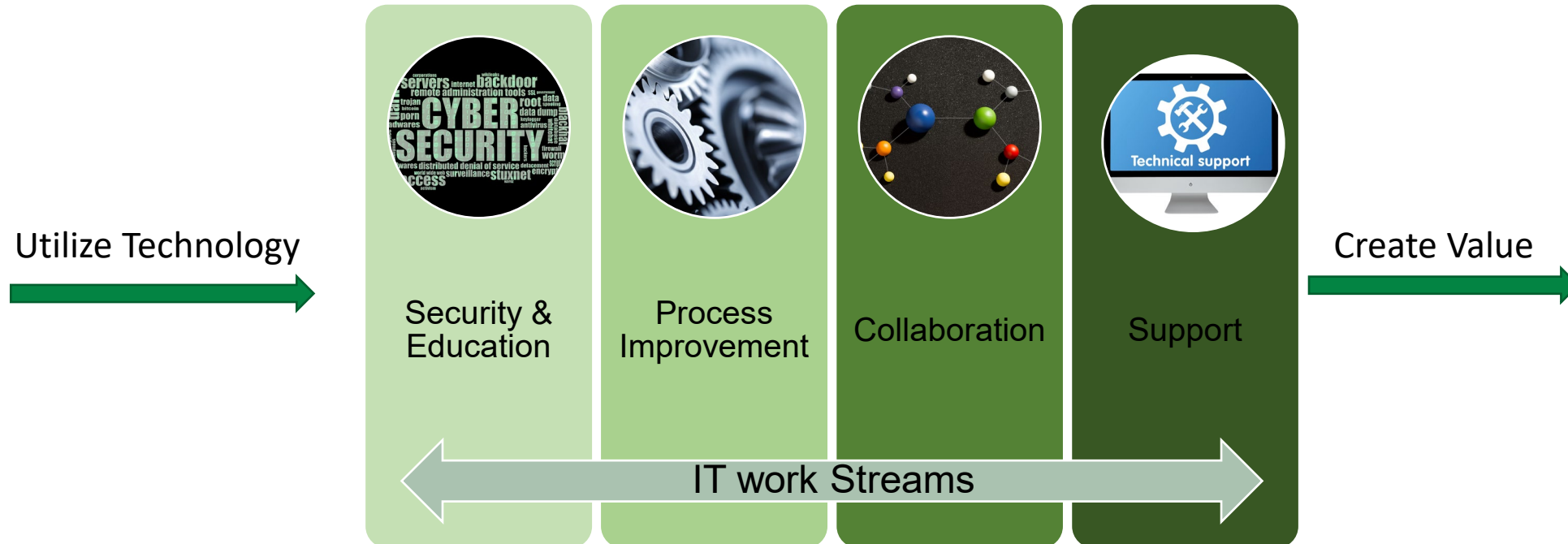
# 2022/2023 Business Process Improvement



Using this approach, we were successful in receiving grant funding which allowed us to address critical processes within the City that have created efficiencies in increased accuracy, time recovery, removal of duplication among others in areas of: → Bylaw → Human Resources → Finance → Time Entry → Building Permits → Works Department Field Work

\*Note this is not an inclusive list, but rather a snapshot to illustrate process improvement within the City

# Looking forward to 2023



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Thank You!