

# Information Technology

---

2025 Revenue Budget

# 2024 Highlights

---

- **Security Layering:** Completed several major projects to introduce additional security layers across the network, enhancing the overall security posture of the City's IT infrastructure.
- **Improved Access and Throughput:** Upgraded facilities with larger circuits, significantly improving access and throughput, ensuring more efficient and uninterrupted connectivity for all facilities.
- **Enhanced Employee Training:** Implemented comprehensive training programs to empower employees with the necessary skills and knowledge to effectively utilize new technologies and processes, thereby boosting efficiency and productivity across departments.

The strategic focus on these areas has demonstrated the City's commitment to leveraging state-of-the-art technologies to improve municipal services and maintain a robust, secure digital environment

# 2024 Project Preview

---

In 2025, we remain committed to advancing our core objectives, maintaining our efforts to fortify network layers, enhance staff education, and improve job performance through thorough process reviews. Our ongoing initiatives from a technology and partnership standpoint include:

- Process Automation, including automation through software collaboration
- Data Consolidation through centrally unifying data for secure and easy access
- Enhancing collaboration through comprehensive software suites and user portals to provide staff with seamless access
- Asset Life Cycle Management to forecast operational needs effectively
- Change Management Development to provide a comprehensive full life cycle, detailing risks and meticulous step-by-step planning
- Strategic Resources fully deployed and integrated into daily work streams, ensuring robust support and planning

These multiphase approaches continue to refine our overall organizational posture and technological enablement.

# Addition to Base

---

Continued operational/cyber efficiency and strategic focus through an addition to a base.

## Objective:

- To enhance our operational capabilities, resulting in a more streamlined and efficient workflow across all departments.
- To strategically focus on areas that drive our core goals, ensuring alignment with our long-term vision.

## Rationale:

- Investing in this initiative will enable us to implement advanced technologies and systems that reduce inefficiencies and enhance productivity.
- It will strengthen our risk management framework, allowing us to adopt a preventative approach in identifying and mitigating potential risks before they materialize.

## Expected Outcomes:

- 1. Increased Efficiency:** Automation and process optimization will reduce redundancies and enable better allocation of resources.
- 2. Strategic Alignment:** Focused investments will align with our strategic initiatives, driving growth and enhancing our security posture.
- 3. Robust Risk Management:** Implementing a proactive risk management strategy ensures we are well-prepared to tackle any future challenges, protecting our assets and operations.

**2025 Impact: \$86,500**

# Linking to the Strategic Plan

## City of Woodstock Strategic Plan – City Priorities

Woodstock: Inclusive, Vibrant, Sustainable			
Council's Vision	Council's Goals	Objectives	Priority Actions
Woodstock is a safe, inclusive and caring community	<b>Community Goal:</b> Enhance the quality of life	<ol style="list-style-type: none"> <li>1. Provide a safe community for all</li> <li>2. Effectively deliver amenities and services</li> <li>3. Improve transportation and mobility</li> <li>4. Increase active recreation opportunities</li> <li>5. Continue to promote arts, culture and heritage</li> <li>6. Enhance ongoing public engagement</li> </ol>	<ol style="list-style-type: none"> <li>1.5 Partner to support the development of a campus of services around addiction, mental health and transitional housing (NEW)</li> <li>1.6 Promote equity, diversity and inclusion throughout the community (NEW)</li> </ol>
Woodstock has a vibrant and diverse economy	<b>Economy Goal:</b> Create a dynamic, diversified economy	<ol style="list-style-type: none"> <li>7. Enhance the vibrancy in the downtown core</li> <li>8. Promote Woodstock as a place to attract and retain business</li> <li>9. Identify and create a 'destination' for Woodstock (place for visitors)</li> <li>10. Support the development of a skilled labour force</li> <li>11. Encourage the use of locally produced products</li> </ol>	<ol style="list-style-type: none"> <li>7.1 Update the property standards bylaw</li> <li>7.5 Support the creation and intensification of residential units in the downtown (NEW)</li> <li>8.1 Develop additional strategies to attract new business</li> </ol>
Woodstock is a green and sustainable community	<b>Environment Goal:</b> Protect and enhance our natural environment	<ol style="list-style-type: none"> <li>12. Protect and preserve the environment</li> <li>13. Promote and implement green initiatives</li> <li>14. Protect the quality of our air and water</li> <li>15. Reduce our energy consumption</li> </ol>	<ol style="list-style-type: none"> <li>13.1 Expand waste diversion initiatives</li> <li>13.3 Focus on the goals of the Community Energy Plan (NEW)</li> </ol>
Woodstock is fiscally responsible and accountable	<b>Fiscal Sustainability Goal:</b> Ensure long-term financial sustainability for the city	<ol style="list-style-type: none"> <li>16. Develop a long-term financial sustainability plan</li> <li>17. Enhance emergency management planning</li> <li>18. Provide the necessary resources to support community and economic growth (NEW)</li> </ol>	<ol style="list-style-type: none"> <li>18.1 Amend the Official Plan and Zoning Bylaw to allow for increased residential density (NEW)</li> <li>18.2 Pursue a boundary adjustment to maintain a 25-year residential land supply (NEW)</li> </ol>



# Information Technology

---

Thank You!